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July 13, 2006

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Applicants: James J. Crow; Dennis L. Parker  
Assignee: Motive, Inc.  
Title: Distributed Services Architecture Through Use of a Dynamic Service Point Map  
Application No.: 09/542,273 Filed: April 4, 2000  
Examiner: Liang Che A. Wang Group Art Unit: 2155  
Docket No.: MTV0016US

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

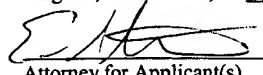
- (1) Return Receipt Postcard
- (2) This Transmittal Letter (1 page; in duplicate)
- (3) Response to Non-Final Office Action (9 pages)
- (4) Petition for Extension of Time (1 page; in duplicate)

- ☐ No additional fee is required.  
☒ The fee has been calculated as shown below:

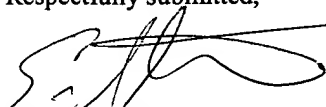
**CLAIMS AS AMENDED**

	<u>Claims Remaining After Amendment</u>		<u>Highest No. Previously Paid For</u>		<u>Present Extra</u>	<u>Rate</u>	<u>Additional Fee</u>
Total Claims	25	Minus	25	=	0	x \$ 50.00	\$ 0.00
Independent Claims	4	Minus	4	=	0	x \$200.00	\$ 0.00
<input type="checkbox"/>	Fee for Request for Continued Examination						\$ 0.00
<input checked="" type="checkbox"/>	Fee for Request for Extension of Time (1-month)						\$ 120.00
<b><u>Total additional fee for this Amendment:</u></b>							\$ 120.00
<input checked="" type="checkbox"/>	Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.						
<input checked="" type="checkbox"/>	Please charge our Deposit Account No. 502306 in the amount of						\$ <u>120.00</u>
<input checked="" type="checkbox"/>	Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.						
<b>Total:</b>							<b>\$ 120.00</b>

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia, 22313-1450, on July 13, 2006.

 7/13/06  
Attorney for Applicant(s) Date of Signature

Respectfully submitted,

  
Eric A. Stephenson  
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PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow, Dennis L. Parker  
Assignee: Motive, Inc.  
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF  
A DYNAMIC SERVICE POINT MAP  
Application No.: 09/542,273 Filed: April 4, 2000  
Examiner: L. Wang Group Art Unit: 2155  
Docket No.: MTV0016US Confirmation No.: 5239

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Austin, Texas  
July 13, 2006

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated March 13, 2006, having a shortened statutory period expiring on June 13, 2006. Filed herewith is a petition to extend the response period to July 13, 2006. Further examination and reconsideration are respectfully requested in view of the remarks and amendments set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

**Amendments** to the claims have been made, and a listing of the claims as amended is provided beginning on page 2 of this paper.

**Remarks** begin on page 8 of this paper.